



Medallion Signature Guarantee Now Required For New EFT

As an added security measure for your contract, **we now require a Medallion Signature Guarantee (MSG) if you elect to receive funds via a newly established EFT to your bank account.** Forms affected by this requirement are as follows:

- Electronic Fund Transfer (EFT) Form
- Income Made Easy Form*
- Required Minimum Distribution Request Form*
- Systematic Withdrawal Program (SWP) Form*
- Withdrawal Request Form (IRS and Non-Qualified)*
- Withdrawal Request Form (Qualified)

This is required regardless of whether you are submitting new EFT instructions or changing the current EFT information for your contract. If you already have an approved EFT on file from a previous request, and you elect to receive funds into that same bank account, then no action is required on your part.

The MSG we receive must be an original; photocopies or fax copies are not accepted. The stamp may be obtained from most banks, financial institutions or credit unions. An example of what the stamp looks like is below.



***For your convenience, you can submit these forms electronically. Visit the Forms tab on www.jhannuities.com and look for a green "Submit Online" button next to the form name.**

If you have any questions about the requirements, please call us at 1-800-344-1029. Our Customer Service Representatives are available Monday through Friday from 8:00 a.m. to 6:00 p.m. Eastern Standard Time.